## Twitter Thread by CyberSandro1996





## #SamsungUnpacked

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THREAD ABOUT SAMSUNG and my Disappointment:

Samsung, when are you gonna make a device again which makes the fans not being disappointed in you?

In the past couple of years, when i watch Unpacked, my reaction is not "Awesome" or "Cool" or "i like that"

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mostly it's "Oh no, another disappointment"

Why?

A few reasons here:

Removing Headphone jack, Removing Iris Sensor, Removing SD Slot, Removing Charger, Removing Headphones, Removing Heart rate Sensor, Removing IR Blaster, yet still Increasing prices and so on and so on.

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I use your products for over a decade and i never was so disappointed in you like in the past (2 to 3 years) You were a company that listened to the consumers.

If we weren't happy with or about something, you changed it with the next S or Note Device.

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But now, all that counts is just the Money and that's actually pretty sad.

You mock Apple and other companies, just to follow them a few weeks or months later.

I appreciate your commitment to new technology and innovation but i CAN NOT support you with your decisions you

made in the past 2 to 3 years.

It makes me sad to see which path you're taking and that you don't care that you leave your roots.

But hey, who am i, right? I don't have millions of followers. So no reason to listen to me?!

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I'm just a consumer who supported you throughout all the years. I defended you, i fought for you, i invested dozens of hours in explaining to people why they should buy Samsung and not an other brand...

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and all of that, for what? For you to let us loyal fans down lying to us and disappoint us year after year.

Why "lying"? Example: Charger - you say, it's for the environment but that's a lie. If this would be the reason, you would not charge anything for the charger.

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I don't expect much from this thread but i still hope that some YouTubers or bloggers will see this and maybe talk about it or interact otherwise. If not, it's ok too

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I don't want fame or anything, i just want that <u>@SamsungMobile</u> wakes up and understands what they are doing and whos they are disappointing and lying to.

And yes, i know. Samsung is a company and they want to make money, don't try to teach me.

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