Twitter Thread by BlackRoomSec

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@blackroomsec

Or, you could let us know when you figure out why it was trending yesterday and the users are complaining which is why Vice wrote about it. Why I'm saying what I am.

There's an assumption here that this problem is fixed bc it was already hacked.

It's not.

> Let us know when you've found the supply chain hack that's already there
>
> — SleeplessOrphan (@sleeplessorphan) February 20, 2021

We have ppl freezing and dying in TX right now because some ppl who thought they were really smart never spoke to anyone with actual experience with energy systems in extreme cold climates.

Texans are waiting for a solution to a preventable problem.

Farmers are saying that now, not during a crisis, they have to wait for a JD tech to arrive to help them.

The assumption that bc SOME farmers said screw this and used hacked firmware to get around that obstacle doesn't mean that all farmers are doing that.

If all farmers were using hacked firmware we wouldn't be discussing this right now would we?

Of course no one has pointed out that another issue here is that no one at John Deere has figured out they don't have enough staff to quickly and reliably SOLVE problems.

The locked firmware is just one of many issues here.

By not giving people a fast solution they're causing this and other issues.

So what I'm saying is somebody at John Deere needs to examine all of this.

Because if someone was able to disable a lot of tractors all at once and those operating the tractors have to wait for a technician who during normal times is not readily available, how fast are those same technicians going to be able to resolve a much larger problem?

They're probably going to be just as overwhelmed like the engineers at the Texas power grid.

There's a lot of clues and past examples of big situations like this that have been handled poorly from the start and took a very long time to fix.

I'm one of many people who work in an industry that is based on the assumption of mechanical and software failure and being able to properly and quickly respond so that things don't spiral out of control.

But they do every damn day.

and when they fail we all get to hear a lot of people screaming at us but at no time during all that screaming are those same people starving to death.

They just can't save their Excel spreadsheet. That's the difference here.

And it's a really big distinction.