Twitter Thread by joshbuckley





Paid user acquisition is a curse. Later stage consumer startups that depend on it are the walking dead.

- After launch, ROI declines consistently across every advertising channel
- Early metrics are misleading because traffic is front-loaded due to the way ad algos work

Digital ad metrics have decayed every year since the industry was created.

- CPMs on major ad networks are now increasing at ~40%/yr.
- In 1997, CTR on HotWired was 78%. In 2019, Facebook's average CTR is about 0.9%. (H/t @andrewchen)

Facebook/Google algorithms are so good at targeting people that paid acquisition traffic tends to be highly front-loaded.

Founders and investors are often shocked when numbers rapidly decay — because the ad population has been saturated.

So, what's the answer for these startups? I think a few things:

- 1. Optimize ad spend as the userbase saturates
- 2. Build a distribution moat to re-target customers later
- 3. Focus the core business on things that spread organically
- 4. Explore emerging advertising channels quickly